

**Annexure A**

Redressal of Complaints received during the period: 01/03/2025 to 31/03/2025

Name of the Mutual Fund: Sykes and Ray Equities (I) Ltd.

Total Number of Folios: Data for every month ending March -2025

Part A: Total complaints report (including complaints received through SCORES)

Complaint code	Type of complaint #	(a) No. of complaint spending at the beginning of the period	(b) No of complaint sreceived during the period	Action on (a) and (b)									
				Resolved					Non Actionable *	Pending			
				Withi n30 days	30- 60 days	60- 180 days	Beyon d180 days	Averag etime taken ^ (in days)		0-3 mont hs	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cumCapital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed paymentof amount declared under Income Distribution cumCapital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0

Complaint code	Type of complaint #	(a) No. of complaint spending at the beginning of the period	(b) No of complaint sreceived during the period	Action on (a) and (b)									
				Resolved					Non Actionable *	Pending			
				Withi n30 days	30- 60 days	60- 180 days	Beyon d180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond12 months
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt ofStatement of Account/ Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy inStatement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridge d Summary	0	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0

Complain tcode	Type of complaint #	(a) No. of complaint spending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)									
				Resolved					Non Actiona ble *	Pending			
				Withi n 30 days	30- 60 days	60- 180 days	Beyon d180 days	Average time taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond12 months
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc.	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Part B: Report on complaints received through SCORES**

Complaint code	Type of complaint#	(a) No. of complaint spending at the beginning of the period	(b) No of complaint sreceived during the period	Action on (a) and (b)									
				Resolved					Non Actionable *	Pendi ng			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days	Average time taken ^ (in days)		0-3 mon ths	3-6 months	6-12 months	Beyond 12 months
I A	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I B	Interest on delayed paymentof amount declared under Income Distribution cum Capital Withdrawal option	0	0	0	0	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	0	0	0	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	0

Complain tcode	Type of complaint#	(a) No. of complaint spending at the beginning of the period	(b) No of complaint sreceived during the period	Action on (a) and (b)									
				Resolved					Non Actionabl e *	Pending			
				Withi n30 days	30- 60 days	60- 180 days	Beyon d180 days	Averag etime taken ^ (in days)		0-3 months	3-6 months	6-12 months	Beyond 12 months
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details,nomination, etc.	0	0	0	0	0	0	0	0	0	0	0	0
III F	Delay in allotment of Units	0	0	0	0	0	0	0	0	0	0	0	0
III G	Unauthorized Redemption	0	0	0	0	0	0	0	0	0	0	0	0
IV	Others	0	0	0	0	0	0	0	0	0	0	0	0

# including against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Part C: Trend of monthly disposal of complaints (including complaints received through SCORES)**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending *
1	April-2024	0	0	0	0
2	May-2024	0	0	0	0
3	June-2024	0	0	0	0
4	July-2024	0	0	0	0
5	August-2024	0	0	0	0
6	September-2024	0	0	0	0
7	October-2024	0	0	0	0
8	November-2024	0	0	0	0
9	December-2024	0	0	0	0
10	January -2025	0	0	0	0
11	February - 2025	0	0	0	0
12	March - 2025	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, If any.

\*\* Should include total complaints pending as on the last day of the month, if any.

**Part D: Trend of annual disposal of complaints (including complaints received through SCORES)**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>